

5.2 Quality Policy (Continued)

Quality Policy Statement

Linwave will ensure that its products and services continually satisfy the applicable customer, legal and regulatory requirements and the expectations of its customers in all respects of quality, cost, performance, safety and reliability.

Quality improvement is a continual process and is achieved by operating systematic quality management throughout the company to ensure the risks and opportunities that can affect the conformity of products and services and the ability to enhance customer satisfaction are determined and addressed.

Senior management support and encourage all employees to participate in the quest for improvement. Awareness at every level, through good communication, is vital to the process, as is timely and appropriate staff training.

Linwave demonstrates this by maintaining a quality system in accordance with the requirements of ISO 9001: 2015, AS9100D: 2016 and SC21.

In addition, Linwave undertakes regular independent external and customer audits, and adopts suggestions from customers on potential improvement initiatives through its CSIP (Continuous Sustainable Improvement Plan).

The senior management team ensures that the quality policy is appropriate to the purpose and context of the company and supports its strategic direction and the requirements of relevant interested parties.

Measurable objectives consistent with this policy and objectives established in response to the risks and opportunities identified within the company are determined during the management review process.

The senior management team ensure that sufficient resources are made available within company to achieve the requirements of this quality policy.

The Quality Policy is reviewed for continuing suitability during the management review process and is made available to external interested parties or upon request.

Signed:- *Ian Duke*

Ian Duke
Managing Director, Linwave Technology Limited

Dated:- *7th January 2020*

Next Review Date:- *January 2021*